



HYLECTRIC ENERGY

Affordable. Efficient. Advanced.

We Build Lithium Battery Packs For YOU

Warranty

Terms and Conditions

WARRANTY TERMS

The Manufacturer has no obligation under this Limited Warranty for Product subjected to the following conditions (including but not limited to):

- Damage caused during shipping or mishandling of the Product.
- Damage due to improper installation; loose terminal connections, under-sized cabling, incorrect series (cannot be used in series) or parallel connections, reverse polarity connections, or insufficient space for airflow.
- Environmental damage such as inappropriate storage conditions as defined by the Manufacturer, exposure to extreme hot or cold temperatures, fire or freezing, or water damage, impact, or collision.
- Internal Damage due to use of the non-recommended charger.
- Damage due to improper operation or maintenance such as under- or over-charging the Product, cold temperature charging, lack of cleaning resulting in corroded terminal connections or build-up of dirt, debris, organic matter, fossil fuels, or chemicals on the Product casing.
- Product that has been opened, modified, or tampered with.
- Tampering or removal of manufacture date codes.
- Product that was used for applications other than which it was designed and intended for by the Manufacturer.
- Product that was under-sized for the application.
- This Limited Warranty does not cover a Product that has reached its normal end of life due to usage which may occur prior to the Warranty Period. A battery can deliver only a fixed amount of Energy over its life which will occur over different periods of time depending on the application. The Manufacturer reserves the right to deny a warranty claim if the Product is determined, upon inspection, to be at its normal end of life even if within the Warranty Period.
- As per the technical datasheet batteries tend to deteriorate over time and therefore deterioration due to natural degradation is not covered under warranty.

WARRANTY DETAILS

Product / Application	Replacement / repair (Months)		Total Warranty (Months)	
	Li-Ion	LiFePO4	Li-Ion	LiFePO4
EV Batteries	2 yrs. (36M)	3yrs. (36M)	2y. + 1y. (36M)	3y. + 6M (42M)
Solar Batteries	3 yrs. (36M)	5yrs. (60M)	3y. + 6M (42M)	5y. + 1y (72M)
Other Batteries	2 yrs. (36M)	4 yrs. (48M)	2y. + 1y. (36M)	3y. + 1y (48M)

- Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in the period **Replacement / repair** (refer above table) the manufacturer will replace the defective battery free of charge with a similar product.
- Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in the period shown in above table a similar product will be offered at 15% off the retail MSRP listed at the time of the offer.